Swiss Flight Services SA

V1.6

Safety Management System **EMERGENCY RESPONSE PROTOCOL Public Health Emergency**

Passenger Health Questionnaire – COVID-19

20 JUL 2020

The health and wellbeing of our passengers, crew and staff remain our highest priority.

Swiss Flight Services (SFS) would like to reassure our guests that we continue to closely monitor developments concerning the COVID-19 situation.

In line with current recommendations issued by Switzerland, many European countries as well as aviation authorities, we bring to the attention of our passengers, the following for their safety and comfort:

- Before making any travel plans, consult national authority and embassy websites of your destination country, checking their latest entry requirements and information. Entry rules vary from country to country and failure to comply with local requirements may result in your entry being denied. In such a case, SFS cannot be held responsible for your repatriation.
- You may be required to complete additional documentation on arrival in your destination country.
- You may have your temperature taken at your airport of departure or arrival.
- Data protection Any personal data submitted will be securely stored by SFS in accordance with Data Protection laws for the requisite period. This information shall be available for authority inspection if requested.
- We require all passengers to wear a medical face mask at all times in the airport and on board. SFS provides Hydroalcoholic hand sanitizing liquid for hand disinfection as well as medical face masks for passenger use in flight.
- All passengers are required to complete this form as well as answer the questions below.
- In the event of a YES answer to any questions the passenger concerned will be contacted directly by an SFS representative.

First NameLast	Name			
Date of Birth: N	ationality:			
ID / Passport Number:				
Telephone / Mobile number:	Email:			
Place and Date of Departure:				
Destination Country and Date of Arrival:				
Address at which you will stay in your destination country:				

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	Passenger Health Questionnaire – COVID-19		
1.	In the 14 days prior to your planned travel date with SFS, have you:		
	 Visited any country specified as "High Risk" by the Swiss Federal Office of Public Health, available at the following link https://www.bag.admin.ch? 	YES NO	
	ii. Visited or transited any country listed by your <u>destination country</u> , as having any restrictions in connection with COVID-19 in accordance with the Regulations of that country?	YES NO	
2.	Please list any country or countries you have visited in the 14 days prior to your planned travel date with SFS:		
3.	In the 14 days prior your planned travel date with SFS, have you had, or are you experiencing, any of the symptoms associated with COVID-19?	YES NO	
4.	In the 14 days prior your planned travel date with SFS, have you had any "close contact" (within 2 metres, for more than 15 minutes) with a person who has or has had a Laboratory-confirmed case of COVID-19? "Close contact" includes care of, and / or living under the same roof as, and / or direct contact with secretions from the respiratory tract or with biological fluids of an infected person.	YES NO	
5.	Declaration: I confirm that the answers to the questions above are true.]
6.	Declaration: I confirm I have read and accept the contents of "Travelling and COVID – Health & Safety Information" sent with this Questionnal	ire.]
7.	Declaration: I confirm I have complied with any applicable entry regulation(s), restriction(s) or requirement(s) for my <u>destination country</u> , <u>and that</u> Swiss Flight Services can in no way be held responsible for the lack of conforming this regard.	_{ity} []
Pas	ssenger Signature Date:		